



EASY RETURNS & EXCHANGES

Your business is important to us! If you're not satisfied with your order you can return or exchange any item(s) within 15 days of purchase. Merchandise that has been washed, worn, or used may not be returned.

Custom Orders, Sale Items, Clearance Items and Special Orders may not be returned or exchanged.

Please see the full return policy for more information.

We're here to help. Email help@collegecrib.com or call 615-329-3885 ext 118 to reach our Awesome Customer Care team.

IN-STORE RETURNS & EXCHANGES

The fastest and easiest way to return or exchange is always by visiting our Nashville Superstore location.

All returns will be applied to the original payment method. Paypal orders cannot be refunded in-store.

OR

MAIL-IN RETURNS & EXCHANGES

Fill out the information below and enclose this completed form with the item(s) you're returning/exchanging.

Return shipping fees must be paid by the customer.

If the return is due to an error on our part, we will refund your shipping fees.

ORIGINAL ORDER NUMBER: _____

RETURNED ITEM NUMBERS: _____

NAME: _____

PHONE: _____

EXPRESS EXCHANGE

Order your new item(s) online with standard shipping and provide the new order number below. When we receive your package we will refund the purchase to your payment method.

EXCHANGE ORDER NUMBER: _____

STANDARD EXCHANGE

List the desired item(s) below and we will process the exchange when your package is received. If we are out of stock on any items requested we will provide a refund instead.

DESIRED EXCHANGE ITEM: _____

RETURN

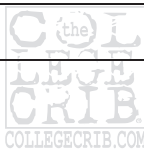
All returns will be applied to the original payment method. Shipping Charges are not refundable.

Please Check Reason for Return/Explanation

- Customer Choice
- Incorrect Item Received
- Arrived Damage
- Arrived Defective
- Exchange: (details) _____
- Other: _____

USE THE ADDRESS LABEL BELOW FOR YOUR CONVENIENCE, POSTAGE IS REQUIRED. DON'T FORGET TO KEEP YOUR TRACKING NUMBER!

✂ cut here & fill out your address below



Attn: Returns
2719 Jefferson St. Suite D
Nashville, TN 37208